

Users can now download the Avaya OneX mobile IP app to their mobile devices



Apple Devices: Go to the App Store and search for: Avaya OneX mobile IPO Preferred (like the image shown)

Android Devices: Use link below
<https://play.google.com/store/apps/details?id=com.avaya.ScsCommander>

Once you have the app installed on your device you will need to configure it & Accept the EULA agreement.

Step 1:

If it doesn't automatically show up for you to configure settings then, from the main menu click on the Arrow in the upper righthand corner. Then Click on the Gear to configure your settings as shown.



UC Server Settings

Server ID: onex.thomasmore.edu
Username: TMU username
Password: Extension

Change Password

- You may change your password at this point but not required.

Active Call Monitoring

- Call Monitoring - ON

Security Settings

- Validate Server Certificate – TURN OFF
- Security Warning is safe to Proceed

Analytics

- Help improve the app is turned ON

Application Configuration

- VOIP MODE - Click on Always or Wi-Fi
- Do Not Disturb – OFF
- Monitor Connection is turned ON
- External Ringer – OFF

Step 2:

Setup the way you place & receive calls. At the bottom of your phone click on the image next to the keypad (circled in Red) and make sure VOIP is selected as shown below.

