Users can now download the Avaya OneX mobile IP app to their mobile devices

Android Devices: Use link below

https://play.google.com/store/apps/details?id=com.avaya.ScsCommander

Once you have the app installed on your device you will need to configure it & Accept the EULA agreement.

Step 1:

To configure settings then click on the three dots in the bottom right of your phone and hit Settings:





General Settings

Server ID:	onex.thomasmore.edu
Username:	TMU username
Password:	Extension

Change Password

• You may change your password at this point but not required.

Validate Security Certificate: If you get prompted you may turn OFF and safe to proceed.

Step 2: Application Configuration

To access and modify VOIP select the Option Voice over IP and then select VoIP operations mode.

- VOIP MODE Click on Always (as shown below)
- You will then need to set it use VOIP to make calls. On the main screen you will need to click the phone icon in the top right corner. (as shown below) Then the menu will pop up and VOIP will be the top option and you will need to click that to set it.

